




Flex



Before you print a paper claim form and mail or fax it in, read more.

Health Flexible Spending Account (Unreimbursed Medical) participants may now file claims electronically through the Online Service Center with a secured online account. Three easy steps for filing your claim online:

-  1. Login to your secured online service center account. If you don't have one, you can sign up at the login screen.
-  2. Submit a new claim, forward substantiation for a debit card swipe, sign up for direct deposit, and review claim history and account balance.
-  3. Check your claim status. Claims are processed within the standard turnaround time.

Still prefer to file a paper claim? Scroll down to the claim form below.

**EXPENSE REIMBURSEMENT VOUCHER FOR
HEALTH FLEXIBLE SPENDING ARRANGEMENT (HEALTH FSA) OR
HEALTH REIMBURSEMENT ARRANGEMENT (HRA)**

Name of Employee (Last, First, MI)		Social Security #
Mailing Address	E-mail address	
<input type="checkbox"/> Check here if this is a new address; if so, do you have other AF products?		
Name of Employer		Daytime Phone #

Date of Expense	Name of Person for Whom the Expense Was Incurred	For an HRA expense, if this person is or has ever been enrolled in Medicare, you must provide this persons Medicare Claim Number (HICN)*	Amount of Medical Expense
*Section 111 of the Medicare, Medicaid, and SCHIP Extension Act of 2007 (MMSEA) (P.L. 110-173) requires American Fidelity to report certain HRA data to the Centers for Medicare & Medicaid Services.			Expense Total: \$0.00 (must be completed)

EXPENSE GUIDELINES: All documentation attached must have a detailed explanation of the date, type, and amount of each service rendered. Some Employer's HRA Plans require an EXPLANATION OF BENEFITS (EOB) to be submitted with each reimbursement request. Check with your Employer for details on your plan.

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| <p>Acceptable Documentation to accompany the reimbursement voucher:</p> <ul style="list-style-type: none"> ✓ Professional bill or receipt that includes: <ul style="list-style-type: none"> • Provider of service • Type of service rendered • Charges for the service • Original date of service NOTE: the date of service, not the date of payment must fall within the dates of the plan year for which you are enrolled ✓ Insurance Company Explanation of Benefits ✓ Pharmacy Statement that includes Rx number and name of prescription ✓ Over-the-counter drugs and medicine - medical practitioner's prescription and receipt required. | <p>Unacceptable Documentation includes:</p> <ul style="list-style-type: none"> ✓ Cancelled checks or credit card receipts ✓ Bill or receipt that only shows a balance forward/previous balance or payment due |
|---|--|

I authorize the above expenses to be reimbursed from my balance. To the best of my knowledge my statements on this form are true and complete. I certify that either I, my spouse, or my dependent (qualifying child or qualifying relative as defined in Code Section 152) or qualifying adult child (as amended in Code Section 105 to be included as a dependent with respect to benefits provided after March 30, 2010) has received the services described above on the dates indicated and that the expenses qualify as valid medical care expenses under Code Section 213 (d). I certify that these expenses have not been reimbursed under a major medical plan or any other health plan, such as an individual policy or my spouse's or dependent's health plan, a Health Savings Account, or other reimbursement account. I understand that the expense for which I am reimbursed may not be used to claim any federal income tax deduction or credit. I further understand that I may be asked to provide further documentation or further detail relating to an expense.

Signature of Employee _____
Date Signed

Mailing Address: American Fidelity Assurance Company, AFES Flex Account Administration, PO Box 25510, Oklahoma City, OK 73125-0510 **PHONE NUMBER:** 1-800-325-0654 **FAX NUMBER:** 1-800-543-3539

American Fidelity will not be responsible for faxes not received. Health FSA average processing time is 5 to 7 working days from receipt of a completed voucher; HRA average processing time may vary based on plan design. Additional Forms and Account Information are available on our website at: americanfidelity.com – under Claim & Flex Forms.

INCOMPLETE VOUCHERS MAY DELAY PROCESSING OR RESULT IN A DENIED CLAIM